

## AODA – Accessibility Standards for Customer Service Customer Feedback Form

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Thank you for visiting Bramgate Automotive Inc! (Bramgate Volkswagen, Audi Brampton, Audi Mississauga, Preowned Centre or Collision Centre).

We value all of our customers and strive to meet everyone's needs.

Please tell us the date and location of your visit:

Date:

Location:

**1. Were you satisfied with the customer service we provided you?**

Yes

No

Somewhat

Comments

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2. Was our customer service provided to you in an accessible manner?

Yes

No

Somewhat

Comments

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3. Did you experience any problems accessing our goods and services?

Yes

No

Somewhat

Comments

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Contact Information (optional)

Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Email: \_\_\_\_\_

Thank-you,  
Management